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|  <p>10 Nadolny Sachs Private Ottawa, Ontario K2A 4G7</p> | MANUAL: Emergency Preparedness and Response – Public Information | |
| | SECTION: Section 2 - Prepare | |
| | ORIGINAL July 2022 | REVIEW: July 2023 REVIEW: July 2024 |
| REVIEWER: Emergency Preparedness and Response Lead | APPROVER: CEO | |
| SUBJECT: 2.06 Areas of Refuge/Relocation Sites | | |

Overview

An area of refuge is a temporary refuge external to the home for residents and staff and/or a site for triage, but it does not allow for prolonged care. Hillel Lodge has established multiple areas of refuge should an emergency evacuation be required. The home’s areas of refuge are external to the home, have reciprocating agreements in place and are accessible 24 hours per day.

In addition to Areas of refuge outside of Hillel Lodge, an Emergency Operations Centre has been designated within Hillel Lodge with a secondary location outside the home, to effectively manage all emergency situations and to organize potential evacuation needs. The EOC is designated as a meeting or gathering area for all employees and will serve as the home emergency operations area and triage area.

“An emergency operations centre (EOC) is a place where incident response personnel and the communities and organizations they represent come together to:

- support incident response activities and responders at the site as well as other EOCs (when applicable)
- coordinate incident resources as well as inter-organizational activities and internal operations relating to an incident
- coordinate plans and planning for short and long-term needs
- coordinate and command incident response directly from an EOC (usually in non-site-based incidents)
- coordinate collaboration between incident response organizations and additional EOCs
- share the responsibility with incident responders at the site and manage certain operations such as emergency shelters or points of distribution.

An EOC may also be the site of area command.”¹

¹ [Section 7: Emergency operations centre \(EOC\) and additional incident management locations | Incident Management System \(IMS\) Guidance: version 2.0 | ontario.ca](#)